



## Park Guide - Lead

**Position:** Park Guide

**Location:** Theodore Roosevelt National Park, Medora, North Dakota

**Reports to:** Executive Director/Director of Retail and Education

**Status:** Full Time Seasonal

**Salary:** \$17/hour

**Benefits:** Simple IRA, Paid Holidays, Free Shared Housing (may be available)

### **Mission Statement**

Providing support, services, and educational merchandise to enhance visitor experience and enjoyment through historical, scientific, and educational activities in Theodore Roosevelt National Park and Knife River Indian Villages National Historic Site.

### **Job Summary**

The Lead Park Guide will work alongside other seasonal Park Guides, while also supporting on-site training, mentoring, and assisting with inventory and operational management. Park Guides welcome visitors and provide education about Theodore Roosevelt National Park, offering information on the park's natural, cultural, and historical resources.

The following duties are normal for this position. The omission of a specific statement of the duties does not exclude them from the classification if the work is similar, related, or a logical assignment for this classification. Other duties may be required and assigned.

1. Staff information counter in visitor centers located in Theodore Roosevelt National Park.
2. Consistently provide excellent customer service, while sharing helpful information regarding products, park and area information.
3. Orient hikers to the conditions and equipment needed to safely explore Theodore Roosevelt National Park.
4. Act as an ambassador of TRNHA and the NPS to ensure park visitors have meaningful and memorable experiences.
5. Operate TRNHA's day-to-day retail sales operations, using a computerized cash register to complete transactions, accepting cash and credit cards.
6. Assist with unpacking, moving, storing, stocking, barcode labeling and price checking of merchandise as needed.
7. Keep sales area clean, organized and stocked with appropriate merchandise and signage.
8. Assist with special events and present special Interpretive programs, as requested by management and National Park Service Partners.
9. Promote TRNHA's mission through the sales of yearly memberships.



### **Basic Qualifications**

1. Minimum of 1 year of retail experience
2. Strong communication and public speaking skills, and the ability to work independently and in a team.
3. Above average math skills and the ability to operate electronic devices such as a computerized cash registers, computers, calculators, etc.
4. Ability to stand of extended periods of time and lift boxes of product up to 40 lbs.
5. Possess the need and ability to provide superior customer service at all times.
6. Ability to work in a team environment with minimal supervision
7. A positive solution driven attitude with a high level of empathy and compassion. Employee must possess excellent interpersonal communication skills.

### **Requirements of Seasonal Employments**

Due to the busy nature of Theodore Roosevelt National Park in the summer our season runs April 15<sup>th</sup> to October 31<sup>st</sup>.

1. Available to work the entire season spanning - April 15, 2026 and October 31, 2026.
2. Must be available to work weekends
3. Must possess a valid drivers license and reliable transportation.

### **How to Apply:**

Interested applicants should complete an application at: [www.trnha.org/employment.htm](http://www.trnha.org/employment.htm)

Question regarding the position should be directed to [tracy.sexton@trnha.org](mailto:tracy.sexton@trnha.org) or 701-623-4884